

Mike Braun
Governor

Lindsay M. Weaver, MD, FACEP
State Health Commissioner

August 28, 2026

Dear Program Participant,

This letter is for **clients served through the Indiana Department of Health's HIV Services Program (HSP)** who are **categorically eligible for Medicaid and have a household income at or below 138% of the Federal Poverty Level (FPL)**.

We are writing to help you understand recent changes to **Indiana Medicaid's Healthy Indiana Plan (HIP)** and to introduce a **notice from Medicaid**, which is included with this letter.

Overview of Medicaid work requirements

Indiana Medicaid has announced new **work requirements** for HIP members, which will begin taking effect **Jan. 1, 2027**.

HIP is Indiana's Medicaid program for adults with incomes up to 138% FPL. Under new rules, certain HIP members must complete **80 hours each month** of qualifying activities—including work, volunteering, school, job training, internships, or work programs—to maintain coverage. Hours may be combined to reach the 80-hour requirement. Members may also meet the requirement by attending school at least halftime or by earning at least **\$580 per month**, equal to 80 hours at federal minimum wage.

Who these changes affect in the HSP

These requirements may affect HSP clients who:

- Are **19–64 years old**,
- Are **not pregnant**,
- Are **not enrolled in Medicare**, and
- Are planning to enroll in or are enrolled in **HIP** (Medicaid expansion)

If you meet all these conditions, HIP will begin checking whether you meet work requirements at your **next application** or **upcoming renewal**, which will now occur **every three months**.

At each renewal, you must show you met work requirements—or qualified for an exemption—for the **three months before your renewal month**.

To **promote, protect, and improve** the health and safety of all Hoosiers.



Exemptions to work requirements

You **do not** need to meet work requirements in months when an exemption applies. Exemptions include:

- Being under 26 and formerly in foster care
- Membership in a federally recognized tribe
- Parenting or caregiving for a child age 13 or younger
- Caring for an individual with a disability
- Being a veteran with 100% disability rating
- Being pregnant or within 12 months postpartum
- Being incarcerated or recently released
- Following SNAP or TANF work rules
- Being enrolled in a drug or alcohol treatment program
- Being medically frail, including serious physical, mental health, developmental, or complex medical conditions

A recent ruling from the Centers for Medicare & Medicaid Services (CMS) clarified that **a single, stand-alone medical condition—by itself—does not qualify someone as medically frail** for HIP exemption purposes as it had in the past. To be considered medically frail, an individual must have a **verified condition that meets Indiana Medicaid's defined criteria**, which typically involve **severity, functional impact, or complexity**, not simply the presence of one diagnosis.

If you think an exemption applies to you — including possible medically frail status — contact your local Medicaid office (DFR) so they can help you navigate documentation and reporting requirements.

What happens if requirements are not met?

If you do not meet work requirements and do not have an approved exemption:

- You may **lose your HIP coverage**
- You may **reapply anytime**—there is **no lockout period**
- You may not qualify for **Marketplace premium tax credits** during the time you lose HIP for not meeting work requirements
- Losing HIP for this reason **does not provide a Special Enrollment Period** for Marketplace coverage

Before any loss of coverage, Medicaid will send a formal notice explaining the reason and how to appeal.



The enclosed Medicaid notice

The attached **HIP work requirements notice** from the Indiana Family and Social Services Administration (FSSA) is a sample notice that was sent out to current HIP members on July 1, 2026. It is an example letter of what HIP members should expect to receive in the coming months. Please read the notice carefully, as it contains important information about the new Medicaid work requirements.

We understand that program changes can be stressful. Your Case Manager is available to help you understand these requirements, determine whether an exemption applies to you, and ensure you maintain uninterrupted access to care and medication.

If you have questions, please contact your Case Manager.

Sincerely,

Indiana Department of Health
HIV Services Program

FSSA Document Center
PO Box 1630
Marion, IN 46952



FSS407AE001508QK4ED



FSS407AE001508QK4ED



rose Z Alan
Main Street
Indianapolis, IN 46204-4232

PREVIEW
DO NOT PRINT



FSS482AE001508QK4EF



Mike Braun

Governor, State of Indiana

Division of Family Resources

402 W. WASHINGTON STREET, ROOM W392
INDIANAPOLIS, IN 46204-2747

Reference Number : 2002868383

Mailing Date : JANUARY 17, 2026

Notice of Healthy Indiana Plan (HIP) Work Requirements

Please read this notice. It explains a change to your health coverage.

What is changing

Starting **January 1, 2027**, you may need to meet **work requirements** to keep your HIP health coverage.

You are getting this notice because Indiana FSSA records show you have HIP. If you no longer have HIP, you can ignore this notice.

When this starts for you

We will check your work requirements at your next **renewal**. A renewal is the regular review to see if you still qualify for HIP. Renewals are changing from once a year to **every 6 months**.

If your renewal is **on or after April 1, 2027**, you must show that you met the work requirements -- or meet an exemption listed below -- for each of the 3 months before your renewal month.

Example: If your renewal is in May 2027, you must show this for February, March, and April 2027.

Who must meet the work requirements?

You must meet the work requirements if **all** of these are true:

- Σ You are 19 through 64 years old.
- Σ You are not pregnant.
- Σ You are not enrolled in Medicare.
- Σ You have HIP (Indiana's Medicaid for adults with income up to 138% of the Federal Poverty Level -- see <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>)

You do not have to meet the work requirements in any month when an **exemption** applies to you. An exemption means you are excused.

Who is exempt?

You do not have to meet the work requirements for a month if, for at least one day that month, you:

- Σ Are under 26 and were formerly in foster care.
- Σ Are a member of a federally recognized Tribe.
- Σ Are a parent or caregiver of a child age 13 or younger.
- Σ Are a caregiver of a person with a disability.
- Σ Are a veteran with a total (100%) disability rating.
- Σ Are pregnant, or it has been 12 months or less since your pregnancy ended.
- Σ Are in jail or prison or were released in the last 90 days.
- Σ Are following the work rules for SNAP or TANF.
- Σ Are in a drug or alcohol treatment program.
- Σ Are medically frail or have special medical needs. This includes:
 - Being blind or having a disability.
 - Having a substance use disorder.
 - Having a serious mental health condition.
 - Having a serious physical, intellectual, or developmental disability.



FSS482AE002508QK4EE

Having another serious or complex medical condition.

Other exemptions may also apply. If you think one applies to you, tell us (see “How to report”).

What counts as meeting the work requirements?

You must do at least **80 hours each month** of one or more of these activities:

- Σ Working at a job
- Σ Community service or volunteering
- Σ College or job training
- Σ An internship
- Σ A work program

You can add hours from different activities to reach 80. **Example:** 60 hours of work + 20 hours of volunteering = 80 hours.

You also meet the requirement if you:

- Σ Go to school at least half-time, or
- Σ Work and earn at least **\$580 in a month** (\$580 is 80 hours of pay at the federal minimum wage).

For more, visit: www.myfssa.in.gov.

How we will check

We will check every 3 months for members who are not exempt. First, we use information we already have. If we cannot confirm that you met the requirements or have an exemption, we will send you a notice giving you **35 days** to send us the information.

The timing of these checks and your renewals depends on when you first applied, so the dates are not the same for everyone.

How to report changes

If we request information from you or if you need to report a change that affects your Medicaid eligibility, you can do so in the following ways:

- Σ **UPLOAD TO THE BENEFITS PORTAL:** Submit information to the Division of Family Resources (DFR) via your FSSA Benefits Portal account at FSSABenefits.IN.gov
- Σ **MAIL:** FSSA Document Center, PO Box 1810, Marion, IN 46952
- Σ **PHONE:** Call DFR at 1-800-403-0864
- Σ **IN-PERSON:** Visit your local Office of the Division of Family Resources (DFR) during regular business hours (8:00 a.m. to 4:30 p.m., Monday - Friday, except for State Holidays)

Tell us **right away** if something changes that could affect whether you are exempt -- for example, you become pregnant, start caring for a child or a person with a disability, enter treatment, or receive a veteran disability rating.

You must also report other changes within 10 days, such as changes in income, address, work, or household size.

What happens if you do not meet the work requirements

If you do not have an approved exemption and do not meet the work requirements, **you will lose your HIP coverage**. You can reapply at any time -- there is no waiting period or lockout. If you lose coverage, we will first check whether you qualify for any other coverage.

If you lose HIP for not meeting the work requirements, you also cannot get help paying for a Marketplace plan (HealthCare.gov) -- called a **premium tax credit** -- for that time. Additionally, loss of coverage due to not meeting HIP work Requirements will not create a Special Enrollment Period on the Federal Marketplace (Healthcare.gov) outside of annual Open Enrollment.

Before we end your coverage, we will send you a separate notice. It will explain why and tell you how to **appeal**.

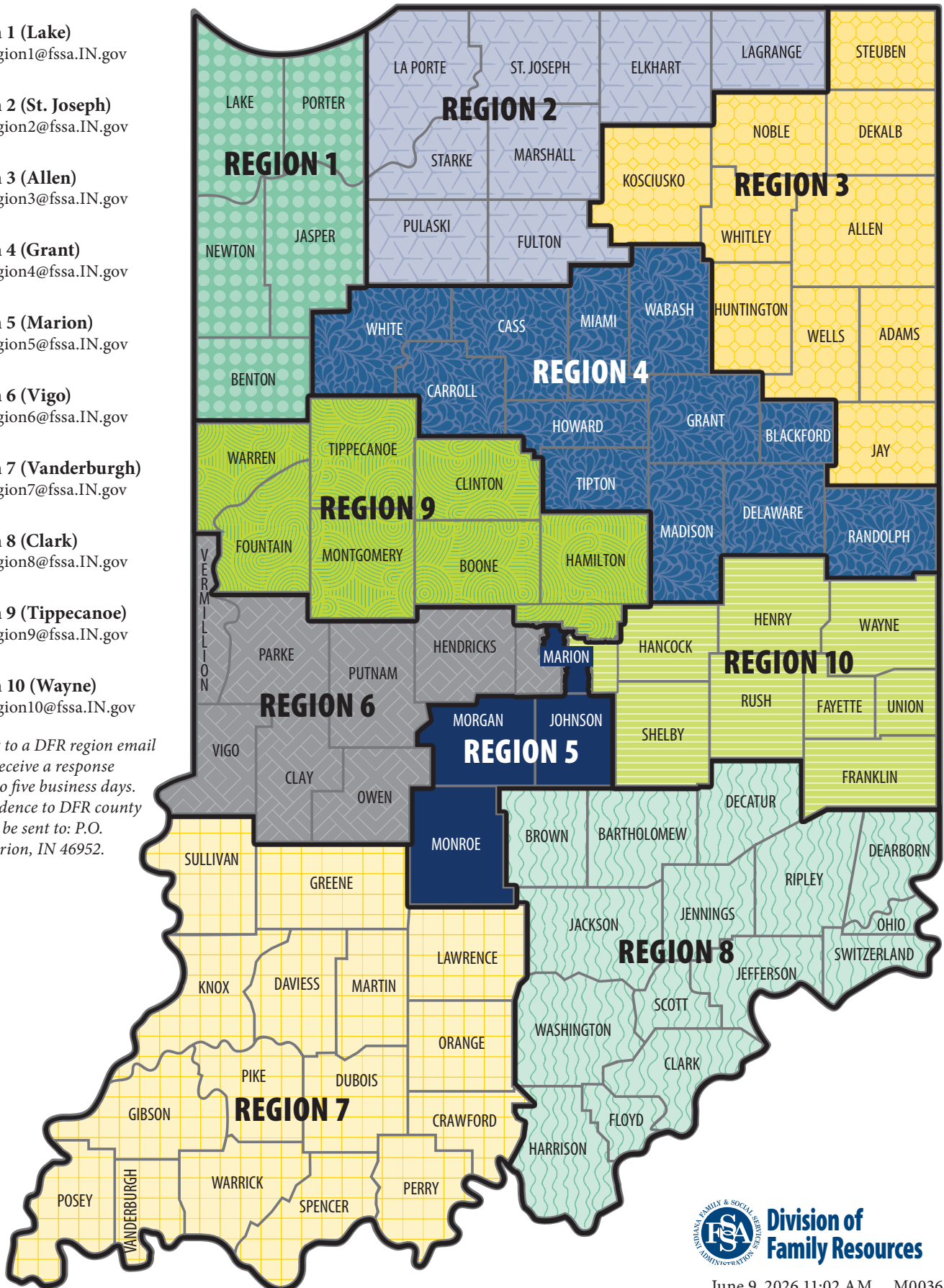
Questions?

Visit www.myfssa.in.gov.

Division of Family Resources Regional Map

-  **Region 1 (Lake)**
DFR.region1@fssa.IN.gov
-  **Region 2 (St. Joseph)**
DFR.region2@fssa.IN.gov
-  **Region 3 (Allen)**
DFR.region3@fssa.IN.gov
-  **Region 4 (Grant)**
DFR.region4@fssa.IN.gov
-  **Region 5 (Marion)**
DFR.region5@fssa.IN.gov
-  **Region 6 (Vigo)**
DFR.region6@fssa.IN.gov
-  **Region 7 (Vanderburgh)**
DFR.region7@fssa.IN.gov
-  **Region 8 (Clark)**
DFR.region8@fssa.IN.gov
-  **Region 9 (Tippecanoe)**
DFR.region9@fssa.IN.gov
-  **Region 10 (Wayne)**
DFR.region10@fssa.IN.gov

Inquiries sent to a DFR region email address will receive a response within three to five business days. All correspondence to DFR county offices should be sent to: P.O. Box 1810, Marion, IN 46952.



**Division of
Family Resources**

DFR COUNTY OFFICES (All office hours are 8 a.m – 4:30 p.m. Phone: 800-403-0864; Fax: 888-436-9199)

ADAMS COUNTY

1145 Bollman St.
Decatur, IN 46733-2115

ALLEN COUNTY

201 E. Rudisill Blvd., Suite 302
Fort Wayne, IN 46806-1756

BARTHOLOMEW COUNTY

2330 Poshard Drive
Columbus, IN 47203-1845

BENTON COUNTY

305 E. Sixth St.
Fowler, IN 47944-1417

BLACKFORD COUNTY

2005 N. Walnut St.
Hartford City, IN 47348

BOONE COUNTY

362 N. Mt. Zion Road
Lebanon, IN 46052-8330

BROWN COUNTY

121 Locust Lane
Nashville, IN 47448-0010

CARROLL COUNTY

901 Prince William Road,
Suite F
Delphi, IN 46923-1758

CASS COUNTY

1 Cass City Center, Suite 301
Logansport, IN 46947-3141

CLARK COUNTY

285 Quartermaster Court
Jeffersonville, IN 47130

CLAY COUNTY

1017 E. National Ave.
Brazil, IN 47834-2713

CLINTON COUNTY

520 S. County Road 200 W.
Frankfort, IN 46041-7639

CRAWFORD COUNTY

304 Indiana Ave. Suite B
English, IN 47118-5851

DAVISS COUNTY

308 W. National Hwy., Suite 1
Washington, IN 47501

DEARBORN COUNTY

230 Mary Ave., Suite 100
Greendale, IN 47025-2123

DECATUR COUNTY

1023 E. Freeland Road
Greensburg, IN 47240

DEKALB COUNTY

1390 S. Grandstaff Drive
Auburn, IN 46706

DELAWARE COUNTY

3300 W. Kilgore Ave.
Muncie, IN 47304-4841

DUBOIS COUNTY

125 E. 37th St., Suite A
Jasper, IN 47546-9602

ELKHART COUNTY

225 E. Jackson Blvd.
Elkhart, IN 46516-3543

FAYETTE COUNTY

3896 Western Ave.
Connersville, IN 47331

FLOYD COUNTY

2633 Grant Line Road,
Suite 109
New Albany, IN 47150-2426

FOUNTAIN COUNTY

1319 Pearl St.
Covington, IN 47932-9761

FRANKLIN COUNTY

11179 U.S. 52, Suite C
Brookville, IN 47012-9513

FULTON COUNTY

105 Rochester Plaza
Rochester, IN 46975-2658

GIBSON COUNTY

210 S. Fifth Ave.
Princeton, IN 47670-3533

GRANT COUNTY

830 N. Miller Ave.
Marion, IN 46952-2338

GREENE COUNTY

104 County Road 70 E, Suite D
Bloomfield, IN 47424-8738

HAMILTON COUNTY

1101 S. 10th St.
Noblesville, IN 46060-3560

HANCOCK COUNTY

1290 N. State St., Suite A
Greenfield, IN 46140-1055

HARRISON COUNTY

2201 Concord Ave. NW,
Suite 120
Corydon, IN 47112-2060

HENDRICKS COUNTY

2461 E. Main St.
Plainfield, IN 46168-2715

HENRY COUNTY

3013 S. 14th St.
New Castle, IN 47362-1845

HOWARD COUNTY

217 E. Southway Blvd.,
Suite 200
Kokomo, IN 46902

HUNTINGTON COUNTY

1175 Etna Ave.
Huntington, IN 46750-1346

JACKSON COUNTY

320 Dupont Drive
Seymour, IN 47274

JASPER COUNTY

841 S. College Ave.
Rensselaer IN 47978

JAY COUNTY

1314 N. Meridian St., Suite 200
Portland, IN 47371-1069

JEFFERSON COUNTY

493 W. Hutchinson Lane,
Suite A
Madison, IN 47250-7830

JENNINGS COUNTY

2170 N. State Hwy. 3
North Vernon 47265

JOHNSON COUNTY

1771 Thornburg Lane
Franklin, IN 46131

KNOX COUNTY

2335 N. Sixth St.
Vincennes, IN 47591-3157

KOSCIUSKO COUNTY

334 Enterprise Dr.
Warsaw, IN 46580

LAGRANGE COUNTY

826 N. Detroit St.
LaGrange, IN 46761-1112

LAKE COUNTY

Gary Office

661 Broadway
Gary, IN 46402-2407
ZIP codes 46401, 46402,
46403 and 46404

Crown Point Office

1865 E. Summit St.
Crown Point, IN 46307-2768
ZIP codes 46303, 46307,
46308, 46311, 46341, 46355,
46356, 46373, 46375, 46376
and 46377

East Chicago Office

2200 Broadway St.
East Chicago, IN 46312-2224
ZIP codes 46312, 46319, 46322
and 46394

Glen Park Office

110 W. Ridge Road
Gary, IN 46409-2709
ZIP codes 46406, 46407,
46408 and 46409

Hammond Office

6525 Columbia Ave.
Hammond, IN 46320-2766
ZIP codes 46320, 46321, 46323,
46324, 46325 and 46327

Hobart Office

7744 E. Ridge Road
Hobart, IN 46342
ZIP codes 46342, 46405,
46410 and 46411

LA PORTE COUNTY

1551 S. Woodland Ave.
Michigan City, IN 46360-7124

LAWRENCE COUNTY

1212 I St., Suite 3
Bedford, IN 47421-2955

MADISON COUNTY

222 E. 10th St., Suite E
Anderson, IN 46016-1734

MARION COUNTY

North Office

2620 Kessler Blvd. E. Dr.,
Suite 100
Indianapolis, IN 46220-2891
ZIP codes 46216, 46220,
46226, 46235, 46236, 46240,
46250, 46256, 46260, 46268
and 46278

West Office

5610 Crawfordsville Road,
Suite 500
Indianapolis, IN 46224-3715
ZIP codes 46113, 46214, 46217,
46221, 46224, 46225, 46231,
46241, 46234 and 46254

Central Office

3400 Lafayette Road, Suite 100
Indianapolis, IN 46222
ZIP codes 46202, 46204, 46205,
46208, 46222 and 46228

East Office

2525 N. Shadeland Ave. Suite
250 Indianapolis, IN 46219-1787
ZIP codes 46201, 46218, 46219,
46229, 46239 and 46259

South Office

3826 Madison Ave.
Indianapolis, IN 46227-1310
ZIP codes 46107, 46203, 46227
and 46237

MARSHALL COUNTY

510 W. Adams St., Suite 210
Plymouth, IN 46563-1785

MARTIN COUNTY

125 Cooper St.
Loogootee, IN 47553

MIAMI COUNTY

300 S. Broadway, Suite 2
Peru, IN 46970-2890

MONROE COUNTY

1531 S. Curry Pike, Suite 300
Bloomington, IN 47403

MONTGOMERY COUNTY

1621 Eastway Drive
Crawfordsville, IN 47933

MORGAN COUNTY

1328 Morton Ave.
Martinsville, IN 46151

NEWTON COUNTY

207 N. Seventh St., Suite 2
Kentland, IN 47951

NOBLE COUNTY

774 Trail Ridge Road, Suite C
Albion, IN 46701-1536

OHIO COUNTY

308 N. High St., Suite B
Rising Sun, IN 47040-1075

ORANGE COUNTY

326 N. Gospel St., Suite B
Paoli, IN 47454-1655

OWEN COUNTY

450 E. Franklin St., Suite B
Spencer, IN 47460-1824

PARKE COUNTY

823 N. Lincoln Road
Rockville, IN 47872

PERRY COUNTY

8735 State Road 37, Suite A
Tell City, IN 47586-8349

PIKE COUNTY

820 E. Poplar St.
Petersburg, IN 47567-1258

PORTER COUNTY

2602 Chicago St.
Valparaiso, IN 46383-5956

POSEY COUNTY

1809 N. Main St., Suite B
Mount Vernon, IN 47620-1209

PULASKI COUNTY

128 N. Sally Dr.
Winamac, IN 46996-9100

PUTNAM COUNTY

1020 Ave. F, Suite A
Greencastle, IN 46135-1895

RANDOLPH COUNTY

400 S Oak St.
Winchester, IN 47394-2225

RIPLEY COUNTY

888 S. Adams St.
Versailles, IN 47042-9420

RUSH COUNTY

1340 N. Cherry St. Suite B
Rushville, IN 46173-1105

ST. JOSEPH COUNTY

3575 Moreau Court, Suite 300
South Bend, IN 46628

SCOTT COUNTY

565 S. Lake Road S.
Scottsburg, IN 47170-6834

SHELBY COUNTY

2565 Parkway Drive, Suite 2
Shelbyville, IN 46176-8202

SPENCER COUNTY

201 Elm St.
Rockport, IN 47635-1409

STARKE COUNTY

1921 S. Heaton St.
Knox, IN 46534-2325

STEBEN COUNTY

1651 N. Wayne St. Suite 106
Angola, IN 46703-2366

SULLIVAN COUNTY

124 S. State St.
Sullivan, IN 47882-1841

SWITZERLAND COUNTY

1035 W. Main St., Suite 3
Vevay, IN 47043-9125

TIPPECANOE COUNTY

2200 Elmwood Ave., Suite C-2
Lafayette, IN 47904

TIPTON COUNTY

701 E. Jefferson St., Suite 2
Tipton, IN 46072-1460

UNION COUNTY

303A N. Main St.
Liberty, IN 47353-1013

VANDERBURGH COUNTY

401 SE Sixth St., Suite 114
Evansville, IN 47713

VERMILLION COUNTY

121 N. Main St.
Clinton, IN 47842-2426

VIGO COUNTY

2901 Wabash Ave., Suite 200
Terre Haute, IN 47803

WABASH COUNTY

403 S. Cass St. Suite B
Wabash, IN 46992-3200

WARREN COUNTY

20 B W. Second St.
Williamsport, IN 47993-1118

WARRICK COUNTY

3355 Liberty Blvd.
Boonville, IN 47601-9672

WASHINGTON COUNTY

709 Anson St.
Salem, IN 47167-2237

WAYNE COUNTY

50 S. Second St.
Richmond, IN 47374-4212

WELLS COUNTY

915 N. Main St., Suite 102
Bluffton, IN 46714-1328

WHITE COUNTY

384 S. Sixth St., Suite C
Monticello, IN 47960-8216

WHITLEY COUNTY

545 N. Line St.
Columbia City, IN 46725-1229

For additional information, go to fssabenefits.in.gov

Apply for benefits online, get helpful forms or find directions to Division of Family Resources offices.